

## **MEMBERSHIP TERMS & CONDITIONS**

- 1. Membership entitles the named child free entry 7 days per week to our soft play centre.
- 2. Pay to play opening times are 9.30am 6pm mon to sun, however, on occasions we reserve the right to close the centres early to host private parties or for other reasons. We also reserve the right from time to time to restrict entry to the centre if we are at our maximum capacity level. Play will be restricted to 90 minutes at busy periods.
- 3. The named child can also enjoy biscuits and a cup of juice Mon Fri between 9.30am 11.30am during Term Time only.
- 4. One months' written notice is required to terminate your membership.
- 5. Membership is non-refundable
- 6. A photograph will be taken of all children joining the membership.
- Members are required to carry their membership card when visiting the centres and must produce their card to gain entry to the centre. A £2.50 administration fee will be charged for replacement cards
- 8. Fees and charges are reviewed periodically. Members will be given one months' written notice of any changes and will be required to pay any revised dues from the date at which it becomes applicable. Members may of course give written notice if they do not wish to remain members after such a revision.
- 9. If any member shall, in the reasonable opinion of Airtastic, cause nuisance or annoyance to other members, customers or guests, misuse the centre facilities, breach the centre rules or behave in any way that the centre deems inappropriate, Airtastic reserves the right to refuse admission and/or expel or suspend that member forthwith. The General Manager has the authority to terminate the membership if he/she reasonably holds that the member has behaved in the manner alleged.
- 10. Personal information and data provided to Airtastic will be used for the purpose of processing your membership application and updating you with any changes to the membership as and when they occur. All data is stored safely and securely following GDPR regulations.
- 11. Airtastic may need to amend these terms and conditions from time to time. Details of any changes will be communicated to you via the email address that you've provided. You can opt out from receiving any communication from Airtastic.
- 12. It is your responsibility to cancel the Bankers Order with your Bank.